

AIR FRANCE KLM

CORPORATE SOCIAL RESPONSIBILITY STATEMENT

The **AIR FRANCE KLM** Group combines two airlines with their own identities and brands, which have a long-standing commitment both to protecting the environment and to promoting social values.

The Group is well aware of how its operations affect the environment, particularly where noise and emissions are concerned, and seeks to minimize their impact.

At the same time, our activities meet the growing demand for mobility worldwide, thus contributing to economic development by connecting regions and to social development by connecting cultures.

Following our signature of the United Nations' Global Compact and based on our long-term business management vision, our Group strives to set corporate social responsibility standards in the airline industry.

We do this by implementing a set of clearly-defined commitments to ensure that profitable growth goes hand in hand with environmental quality and social progress.

AIR FRANCE KLM is committed to developing trust with all its stakeholders.

- We act with integrity and strive to build trust with our customers and business partners.
- We proactively pursue dialogue notably with representatives of the airport community.
- We are systematically accountable for our economic, social and environmental results and guarantee transparency in the information we provide.
- We strive to contribute to regional development in areas where we operate, particularly with regard to employment and economic growth.
- We undertake to enforce Human Rights, to oppose all forms of child or forced labour, to apply the law and to request our suppliers and subcontractors to comply with these principles.
- We are actively involved in setting international standards for a responsible air transport industry.

AIR FRANCE KLM considers safety and security to be unquestionable obligations.

AIR FRANCE KLM is committed to building a socially responsible Group both on a national and international scale.

- We offer safe and motivating working conditions.
- We foster employment and mobility through personal development and by enhancing skills.
- We strive to promote diversity as reflected in society, and to ensure equal opportunities among all staff.
- We pursue social dialogue as a guiding principle and ensure that our employees and their representatives are kept informed and consulted.

AIR FRANCE KLM is committed to investing in environmental protection that goes beyond regulatory compliance.

- We endeavour to introduce the best available technologies in fleet renewal and to operate the most efficient procedures and operations to reduce noise and limit emissions.
- We adopt a responsible approach to limiting world emissions of carbon dioxide, by endorsing the participation of air transport in a fair Emissions Trading Scheme.
- We develop eco-designed services by thoroughly analyzing all sites and processes to identify opportunities where we can improve our environmental performance.
- We ensure that all premises of AF, KLM and their subsidiaries comply with environmental protection regulations.
- We encourage awareness and promote creativity among all our employees by supporting innovative projects that factor in environmental considerations.
- We request our suppliers and subcontractors to implement measures aimed at reducing the environmental impact of their activities.

This policy strives to ensure that the above commitments are implemented by all employees of AIR FRANCE KLM and their subsidiaries and pursued company-wide in all our day-to-day tasks.

We do this by implementing dedicated action plans for each airline, where we set objectives and audit the results.

We expect our suppliers and employees as well as all others who are committed to building a responsible air transport industry, to endorse the above commitments.

Paris & Amsterdam, July 4, 2006



Jean-Cyril Spinetta

Chairman and
Chief Executive Officer
of Air France and
Air France-KLM



Leo van Wijk

President and
Chief Executive Officer of KLM
Vice-Chairman of the Board of Directors
of Air France-KLM